



Claims Management

www.liucanada.com

The Liberty International Underwriters® ('LIU') claims organization has been developed to provide a premier level of claims service to our insureds.

In the event of loss, the ability to manage a claim becomes critical. Our Specialty Casualty, Casualty and First Party Claims professionals have extensive knowledge in handling claims on the lines underwritten by LIU. Where necessary, our internal claims expertise is supplemented by our network of external providers, including lawyers, independent adjusters and other experts. LIU retains only those external providers who have experience in managing specialty lines and who have a track record of providing a consistently high level of service to policyholders.

Claims Handling

- Cross border and multinational knowledge and experience
- Claims handled locally—significant local authority
- Expertise to manage complex technical claims issues
- Stable and experienced teams with in-house legal expertise
- Dedicated teams handling Auto Physical Damage and Liability, General Liability, D&O, E&O, Environmental Liability, Accident Benefits, Surety, Property, Energy, Construction
- 24-hour reporting via email, fax or phone

Claims Service

- 24 hour contact with all parties involved
- Acknowledgement of the claim within one business day
- Manage claims with efficiency and a commitment to fairness
- Prompt payment processing by responsive claim handlers

How to Report a Claim

- By email: claims.liu@libertyiu.com
- By fax: 416.307.4672
- By phone: 1.800.461.5079



Liberty
International
Underwriters®



Your LIU Claims Contacts:

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This literature is a summary only and does not include all terms, conditions, or exclusions of the coverage described. Please refer to the actual policy language for complete details of coverage and exclusions.